ORKNEY GOLF CLUB PRIVACY POLICY

Introduction

This privacy policy sets out how we use and protect any information that you give to us.

We are committed to ensuring that your privacy is protected. Should we ask you to provide certain information by which you can be identified when using this website then you can be assured that it will only be used in accordance with this privacy statement.

Your privacy is of the highest importance to us and we will never release your personal details to any third party without your express consent.

When you complete a form online certain personal information is collected from you. All such information (e.g. name, email address etc) is held securely by us and we endeavour to comply with all applicable data protection and consumer regulations treating your personal information as confidential.

We may change this policy from time to time by updating this page and will notify you accordingly.

This policy was approved for immediate effect by Committee on 7 March 2022.

What we collect

We may collect the following information:

- Name and Surname
- Email Address
- Contact Telephone Numbers
- Home Address
- Date of Birth
- Handicap
- Membership Category

What we do with the information we collect

We require this information to understand your needs and provide you with a better service. We will also use the information to help us improve our products and services, for internal record keeping and to customise the website according to your interests.

Contact Policy

We would like you to be the first to receive offers and news about Orkney Golf Club. We do this in various ways including email, post and social media but only if you would like to receive our communications.

Your privacy is very important to us which is why we make sure you're always in control of what we do with your personal information.

This is our simple customer contact promise:

We will never pass your personal details to any third party other than our data processors Orknet, HandicapMaster, Scottish Golf and Club Systems.

We will only use your details to help personalise communications.

We will make sure our contact with you is relevant based on the information you give us. You can opt out at any time.

All you need to do is email <u>membersec@orkneygolfclub.co.uk</u> and notify us of your contact preferences and we will stop contacting you henceforth.

We'll always comply with the Data Protection Act and GDPR.

Please do let us know if your details change so that we can continue to stay in touch.

Security

We are committed to ensuring that your information is secure. In order to prevent unauthorised access or disclosure, we have put in place suitable physical, electronic managerial procedures to safeguard and secure the information we collect from you.

We do not transfer your personal information to international third parties.

We maintain adequate technical and organisational security measures to protect your personal information from loss, misuse, and unauthorised access, disclosure, alteration or destruction.

You can request access to and have the opportunity to update and amend your personal information, and you can exercise any other rights you enjoy under applicable data protection laws. You can do so by contacting us at membersec@orkneygolfclub.co.uk or by writing to us at: Orkney Golf Club, Grainbank, Kirkwall, Orkney KW15 1RD

For security reasons we reserve the right to take steps to authenticate your identity before providing access to your personal information.

We will keep your personal information for as long as necessary for the purposes for which it was collected, to provide you with services and conduct our legitimate business interests or where otherwise required by law.